

Delhi NCR Coronavirus Telephone Survey (DCVTS)
Round 1 (April 3-6, 2020) Questionnaire
NCAER National Data Innovation Centre

Section 1. Introduction, Screening and Consent

Preload	Sample ID:	
	Head of Household:, Head's Father/Husband:, First Phone:, Second Phone:, Rural/ Urban area:, Village/Town:, District:, State:	
ID1.	Name of the interviewer	
	<ul style="list-style-type: none"> Select your Name from the list 	
ID2.	<p>Am I speaking to ^[Head of Household] ji? [1. Yes, 5. No]</p> <ul style="list-style-type: none"> Wait for response and then introduce yourself <p>Namaste, my name is ^[ID1]. I work for the National Council of Applied Economic Research in New Delhi. I would like to ask you some questions on this phone call about you and your household's health and well-being.</p> <p><i>[Programmer: IF ID2=1, THEN GOTO ID3 AND THEN ID11. ELSE GOTO ID4.]</i></p>	
ID3.	<p>Could you please tell me your age?</p> <ul style="list-style-type: none"> Record age in completed years 	
ID4.	<p>Is this the house of ^[Head of Household] ji? [1. Yes, 5. No]</p> <p><i>[Programmer: IF ID4=1, GOTO ID6. ELSE GOTO ID5.]</i></p>	
ID5.	<p>Re-verify that this not the house of ^[Head of Household] ji. [1. Confirmed, Wrong HH, 5. Confirmed Right HH]</p> <ul style="list-style-type: none"> If confirmed wrong HH, then apologize and hang up. <p><i>[Programmer: IF ID5=1, THEN SUBMIT FORM. ELSE GOTO ID6.]</i></p>	
ID6.	<ul style="list-style-type: none"> Interviewer may need to introduce again <p>May I know who am I speaking to?</p> <ul style="list-style-type: none"> Record name of the respondent 	
ID7.	<p>Could you please tell me your age?</p> <ul style="list-style-type: none"> Record age in completed years <p><i>[Programmer: IF ID7 ≥ 18, THEN GOTO ID11, ELSE GOTO ID8].</i></p>	
ID8.	<p>Can I speak to any adult member of the household?</p>	
ID9.	<ul style="list-style-type: none"> Interviewer may need to introduce again <p>May I know who am I speaking to?</p> <ul style="list-style-type: none"> Record name of the respondent 	
ID10.	<p>Could you please tell me your age?</p> <ul style="list-style-type: none"> Record age in completed years 	
ID11.	<p>Consent</p> <p>You may remember that members of our team have spoken to your household in the past. Due to the current Coronavirus related restrictions on movement, we are unable to visit your household in person. But if you permit, I would like to ask you some questions on this phone call about you and your household's health and well-being. This will take only 10 minutes of your time. The</p>	

<p>information is collected to understand how people are feeling about the Coronavirus outbreak and are coping with it. Your information will be used together with information from many other households in the Delhi NCR to improve the response to the outbreak. Your specific responses will be kept confidential by NCAER.</p> <p>Participation in this brief survey is voluntary. If you choose not to reply to any of the questions in this questionnaire, you are free to do so. Do you have a little time to talk to me now?</p> <ol style="list-style-type: none"> 1. Yes 2. No, call me at a later time (take appointment) 3. No, refused
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Section 2. Knowledge of Coronavirus

Sl.No.	Questions	Codes	Skip
KN1.	Have you heard of the Coronavirus in the last two weeks?	1. Yes 5. No	If 1, GOTO KN3
KN2.	In the last two weeks, have you heard of a new virus that can make a person sick? <ul style="list-style-type: none"> • This is a probing question, as the answer to the previous question was [No]. 	1. Yes 5. No	IF 5, GOTO Section 6
KN3.	What are the symptoms of a Coronavirus infection? <ul style="list-style-type: none"> • DO NOT read out the responses • Check all that respondent mentions • IF respondent says only one symptom, probe: is there any other symptom that you know of? 	1. Fever 2. Sneezing 3. Runny nose 4. Pain in throat/ difficulty or pain during swallowing 5. loose motion 6. Cough 7. Difficulty in breathing 8. Common cold 9. Body pain 10. Headache 11. Weakness 12. Other 13. DK	IF DK is selected, no other options can be selected.
KN4.	How can you protect yourself from the Coronavirus? Tell me about the ways you can protect yourself. <ul style="list-style-type: none"> • DO NOT read out the responses • Check all that the respondent mentions 	1. Using face masks 2. Frequent hand washing with soap/ use of hand sanitizers 3. Covering nose and mouth with tissue/ handkerchief/ flexed elbow while coughing or sneezing	IF DK is selected, no other options can be selected.

	<ul style="list-style-type: none"> IF respondent says only one method, probe: is there any other method that you know of? 	<ol style="list-style-type: none"> Covering nose and mouth with hands while coughing or sneezing Avoiding contact with infected individuals Avoiding contact with anyone other than household members Avoiding touching your nose, mouth, and eyes Avoiding crowded places like markets, malls, cinema halls, public transport Getting tested for the Coronavirus Taking medicines Strictly observing the 21-day lockdown the Government announced on March Washing vegetables and other things brought from outside Maintaining cleanliness Drinking hot water or tea Other DK 	
KN5.	<p>Do you know or have heard of anyone in your locality who has/ had Coronavirus infection in the last two weeks?</p> <ul style="list-style-type: none"> If respondent mentions that someone in the household got infected, record in the interviewer observation section. 	<ol style="list-style-type: none"> Yes No 	

Section 3. Attitude and perception

Now I would like to ask a few questions about your perception about the severity of the Coronavirus epidemic.

SI.No.	Questions	Codes
AP1.	Taking everything into consideration, do you think the Coronavirus is very dangerous, moderately dangerous or not dangerous?	<ol style="list-style-type: none"> Very dangerous Moderately dangerous Not dangerous DK
AP2.	According to you, what is the chance that you and your household members will get infected with the Coronavirus?	<ol style="list-style-type: none"> High chance Moderate chance Low chance No chance DK

AP3.	If you had the symptoms of a Coronavirus infection, would you be worried about transmitting the infection to others?	1. Very worried 2. Somewhat worried 3. Not worried
AP4.	What do you think of media coverage on the Coronavirus outbreak in the last few weeks? Was it too much, about right, or too little?	1. Too much 2. About right 3. Too little 4. No opinion
AP5.	In order to limit the spread of the Coronavirus, if the lockdown phase is extended for another two weeks after 14 th April, would you support that or oppose that? <ul style="list-style-type: none"> • Try to get a response between 1 to 5 • If the respondent says support or oppose, probe to measure the level of support or opposition 	1. Strongly support 2. Support 3. Neutral 4. Oppose 5. Strongly oppose 6. Cannot say now, depends on the situation

Section 4. Practices and their feasibility

SI.No.	Questions	Codes
PR1.	Do you have access to adequate water to be able to wash your hands every 2-3 hours?	1. Yes 5. No
PR2.	Do you have access to soap or hand sanitizer while cleaning your hands every 2-3 hours?	1. Yes 5. No
PR3.	How many people currently reside in your house?	Numbers.....
PR4.	Please think about the people you were in contact with yesterday from when you woke up in the morning till when you slept. A contact is defined as: <ul style="list-style-type: none"> • a two-way conversation in the physical presence of another person or • a physical presence of another person within 6 feet or • direct physical contact (for example hand holding, sharing a motorcycle or bicycle ride, or holding a baby). <p>How many people did you come contact with yesterday <i>within</i> your house? This includes people currently residing in your house and people who might have come to your house yesterday such as neighbours, relatives, milkman, servants, etc.</p> <ul style="list-style-type: none"> • Remind respondent not to include himself/herself • Probe if a small number of people reported compared to ^[PR3]: You reported there are ^[PR3] people residing in the house. Are you sure of the number of people you contacted in your house? 	Numbers.....

PR5.	Besides the members residing in your house, how many people did you come contact with yesterday <i>outside</i> your house? <ul style="list-style-type: none"> • Probe: Please think through your day from morning to night. Did you miss out any people you contacted yesterday outside your house? 	Numbers.....
PR6.	If you had the symptoms of the Coronavirus (fever and dry cough), would you be able to quarantine yourself, that is separate yourself from any contact with others completely for 14 days? <ul style="list-style-type: none"> • IF respondent says [No], probe why and record responses accordingly 	<ol style="list-style-type: none"> 1. Yes, completely 2. Yes, to a large extent 3. Not really, no separate room in the house 4. Not really, too many people in the house and around 5. No need

Section 5. Impact

Now I would like to ask you a few questions about how Coronavirus has impacted your life in the last 2 weeks.

SI.No.	Questions	Codes	Skip
IM1.	Did Coronavirus outbreak reduce the income or wages of your household in the last two weeks?	<ol style="list-style-type: none"> 1. Very much 2. Somewhat 3. Not at all 	
IM2.	In the last two weeks, have you or any members of your household, had to move from one place to another due to the situation arising from the Coronavirus outbreak?	<ol style="list-style-type: none"> 1. Yes 5. No 	IF NO, GOTO IM4
IM3.	What were the main reasons for moving from one place to another? <ul style="list-style-type: none"> • DO NOT read out the responses • Check all that respondent mentions • IF respondent says only one reason, probe: is there any other reason for coming back home? 	<ol style="list-style-type: none"> 1. Fear of the disease (risk would be lower in my hometown or village) 2. Wanted to be near family 3. Academic institution/ office/ work place closed 4. Lost job/wages and it was difficult to bear expenses 5. Essential items were not available 6. Other 	
IM4.	In the last two weeks, what activities did you and members of your household curtail? <ul style="list-style-type: none"> • Read out the responses one by one • Record all that applies 	<ol style="list-style-type: none"> 1. Visiting family and friends 2. Going to work place 3. Going to market or kirana shop 4. Going to health facilities when there was a need related to medical condition other than Coronavirus infection 	IF 8 is selected, no other option can be selected.

		5. Going to religious places 6. Attending marriages and other social functions 7. Other 8. Did not curtail any activity	
IM5.	Anytime in the last two weeks, did your household experience any shortages of food items, cooking fuel or medicines? <ul style="list-style-type: none"> Consider shortages because of lack of supply in the market 	1. Yes 5. No	IF NO, GOTO Section 6
IM6.	In the last two weeks, which were the items that you wanted to buy but could not buy because of short supply? <ul style="list-style-type: none"> Read out the responses one by one Record all that applies 	1. Grains (Rice, wheat etc.) 2. Vegetables and Fruits 3. Milk and milk products 4. Egg, Meat, fish 5. Cooking fuel 6. Medicines 7. Other	

Section 6. Basic socio-demographic characteristics

SI.No.	Questions	Codes
SD1.	Select the Sex of the respondent	1. Male 5. Female
SD2.	How many standards/ years of education did you complete?	Numbers.....
SD3.	What is your primary occupation?	1. Cultivation 2. Allied agriculture 3. Agricultural wage labour 4. Non-agricultural wage labour 5. Traditional Jajmani work 6. Petty shop/Small business 7. Organized Trade/Business 8. Salaried employee 9. Other professional work such as Doctor, Lawyer, Chattered accountant 10. Retired 11. Household work/Housewife 12. Student 13. Looking for work/Unemployed 14. Too young/ too old to work 15. Unfit to work 16. Other

Thank you very much for your time in talking to me and sharing your thoughts about Coronavirus outbreak.

Section 7. Interviewer Observation (DO NOT ASK the respondent)

Sl.No.	Questions	Codes
IO1.	Did the respondent mention about any household member being infected with the Coronavirus?	1. Yes 5. No
IO2.	Did you have any difficulty at the beginning in convincing the respondent to participate in the survey?	1. No difficulty 2. Some difficulty 3. A lot of difficulty
IO3.	Did the respondent have any difficulty in understanding the questions?	1. No difficulty 2. Some difficulty 3. A lot of difficulty
IO4.	What is your assessment of the reliability of this response?	1. Good 2. Somewhat good 3. Poor