Section 1. Introduction, Screening and Consent

Preload	Sample ID: ………………………….. Head of Household: …………, Head's Father/Husband: ………………………, First Phone: ………………, Second Phone: ………………, Rural/ Urban area: ………., Village/Town: …………………, District: ………………, State: ………..……
ID1.	Name of the interviewer • Select your name from the list
ID2.	Am I speaking to ^[Head of Household]? [1. Yes, 5. No] • Wait for response and then introduce yourself Namaste, my name is ^[ID1]. I work for the National Council of Applied Economic Research (NCAER) in New Delhi. I hope you and your family members are safe and have been healthy during this pandemic time. I would like to ask you some questions on this phone call about your and your household's health and well-being during this difficult time. [*Programmer: IF ID2=1, THEN GOTO ID3 AND THEN ID11. ELSE GOTO ID4.*]
ID3.	In this survey we are talking to an adult member in the household. Could you please tell me your age? • Record age in completed years
ID4.	Is this the house of ^[Head of Household]? [1. Yes, 5. No] [*Programmer: IF ID4=1, GOTO ID6. ELSE GOTO ID5.*]
ID5.	Re-verify that this is not the house of ^[Head of Household]. [1. Confirmed, wrong HH, 5. Confirmed, correct HH] • If confirmed wrong HH, then apologize and disconnect. [*Programmer: IF ID5=1, THEN SUBMIT FORM. ELSE GOTO ID6.*]
ID6.	• Interviewer may need to introduce again Namaste. May I know whom I am speaking with? • Record name of the respondent
ID7.	In this survey we are talking to an adult member in the household. Could you please tell me your age? • Record age in completed years [*Programmer: IF ID7 ≥ 18, THEN GOTO ID11, ELSE GOTO ID8*].
ID8.	Can I speak to any adult member of the household?
ID9.	• Interviewer may need to introduce again Namaste. May I know whom I am speaking to? • Record name of the respondent
ID10.	Could you please tell me your age? • Record age in completed years

ID11.	**Consent**
	Sometime back during the lockdown period in April, we contacted your household to understand the health and well-being of members of your household. On today's phone call, I would like to ask you a few questions to understand how you and your household have coped with the extended lockdown and also to know your thoughts about returning to normal life as it used to be before the lockdown. This conversation will take only about 15 minutes of your time. Your information will be used together with the information collected from many other households in the Delhi NCR to improve the response to the Coronavirus outbreak and to understand how to restore normalcy in the lives of people and in economic activities. Your specific responses will be kept confidential by NCAER.
	Participation in this brief survey is voluntary. If you choose not to reply to any of the questions in this questionnaire, you are free to do so. Do you have a little time to talk to me now?
	• If 1, Click "Next" to start the interview
	• If 2, Click "Resume later" and close the browser
	• If 3, Click "Next" to submit form
	1. Yes
	2. No, call me at a later time
	3. No, refused

Section 2. Social distancing

As you know starting March 25 we were under lockdown for more than two months and now the government has relaxed the lockdown so that we can gradually get back to normal life. First, I would like to ask a few questions about social distancing during the current situation of a relaxed lockdown.

Sl.No.	Questions	Response options
SD1.	How many people currently reside in your house?	Numbers........
SD2.	Do you have any member in your household aged 60 years or above?	1. Yes 5. No
SD3.	**In the last one week**, have you or other members of your household started doing the following activities? • Read out the responses one by one • Record all that applies *[Programmer: IF option 5 is selected no other options can be selected]*	1. Going to the work place such as office, factory, agricultural field, *mandi* 2. Going to coaching centres, private tuition 3. Going to religious places like temple, mosque, gurudwara, church, etc. 4. Visiting family, friends, relatives, or attending social functions 5. No one has resumed any of the above activities
SD4.	**In the last one week**, did you go outside your house for any reason? • This question pertains to respondent only *[Programmer: IF (SD4=5), GOTO SD7]*	1. Yes 5. No
SD5.	**The last time when you went outside your house**, what precautions did you take to prevent yourself	1. Wore a mask/ Nose and mouth covering

	from getting infected with the Coronavirus during your visit and after returning home? • DO NOT read out the responses • Check all that the respondent mentions *[Programmer: IF 8 is selected no other options can be selected]*	2. Tried to maintain a distance 3 feet or more from others 3. Wore a pair of gloves 4. Washed my hands with soap after coming back home 5. Used hand sanitizer 6. Put away the clothing I wore for separate washing 7. Took a bath after returning home 8. Did not take any precautions 9. Other
SD6.	How many people did you come in direct contact with **yesterday** *outside your house*? A direct contact is defined as being in the physical presence of another person within 6 feet (2 meters). Think about the time from when you woke up in the morning till when you slept yesterday night. • Do not include members residing in the house. • If did not go out yesterday or no contact made outside the house, record [0].	Numbers........
SD7.	According to you, what is the chance that you or your household members can get infected with the Coronavirus?	1. Someone in the household is already infected 2. High chance 3. Moderate chance 4. Low chance 5. No chance Don't Know

Section 3. Economic Impact of Coronavirus on household

Now I would like to ask you a few questions about how your household has been impacted due to the Coronavirus pandemic.

Sl.No.	Questions	Response options
IM1.	Compared to before the lockdown, did your monthly household income fall **in the month of May**? • For clarification, tell the respondent to compare with the average monthly income before lockdown. • If the household is expected to receive money, but did not actually receive it then consider it as income loss.	1. Very much 2. Somewhat 3. Not at all

IM2.	**In the month of May**, did you or any member of your household experience any increase in prices for the following items? • Read out the responses one by one • Record all that applies *[Programmer: IF option 7 is selected no other options can be selected]*	1. Grains (Rice, wheat etc.) 2. Pulses 3. Vegetables and fruits 4. Milk and milk products 5. Eggs, meat, fish 6. Cooking fuel 7. Did not experience increase in prices in any of the above items
IM3.	**Since the lockdown**, has there been any time when you or others in your household did not have enough food to eat because of lack of money or other resources?	1. Yes 5. No
IM4.	**Since the lockdown**, did you or any member of your household borrow money to manage day-to-day expenses/consumption? • If money taken from parents, relatives or friends need to be repaid, then consider that as borrowing • If borrowed money to pay rent, record [YES]	1. Yes 2. Tried to borrow, did not get 3. Did not borrow
IM5.	Do you live in a rented property? • If lived in a rented property before the lockdown, but currently lives with friend or relative because of inability to pay rent, record YES. *[Programmer: IF (IM5 = 5) GOTO IM7]*	1. Yes 5. No
IM6.	**For the month of May**, did you pay your full rent, were unable to pay rent, or did your landlord reduce rent/defer rent payment? • If borrowed and paid rent, record [1] or [2] accordingly • If vacated the premise before May, record [5] or [6]	1. Paid full rent 2. Paid reduced rent 3. Landlord deferred/waived off rent payment 4. Landlord asked for rent, but could not pay 5. Had to vacate the premise because of inability to pay rent 6. Had to vacate premise for other reasons
IM7.	**Since the lockdown**, have you changed your place of residence due to coronavirus related reasons? • If change of residence is not related to coronavirus (e.g., end of lease agreement), record [No] *[Programmer: IF (IM7 = 5) GOTO OG1]*	1. Yes 5. No
IM8.	**Since the lockdown**, did you move back to your native place?	1. Yes 5. No

Section 4. Impact on occupational groups

Now I would like to ask a few questions to know your household's main source of income and how the household's livelihood has been affected by the lockdown.

Sl.No.	Questions	Response options
OG1.	What was the *main* source of income for your household **before the lockdown**? • If the household has more than one source of income, then main source refers to the highest income source • If the total agricultural land has been leased out (not sharecropped), record [5]	1. Cultivation 2. Non-farm business 3. Salaried work 4. Casual wage work (agricultural and non-agricultural) 5. Rent, pension, remittances, other

[Programmer: IF (OG1 = 1) GOTO OG2 (Cultivation module); IF (OG1 = 2) GOTO OG12 (Business module); IF (OG1 = 3) GOTO OG22 (Salaried work module); IF (OG1 = 4) GOTO OG34 (Casual wage work module); IF (OG1 = 5) GOTO OG41 (Rent and remittance module);

4a. Cultivation

Sl.No.	Questions	Response options
OG2.	Was your household engaged in agricultural activities at **any time between April and now**? • Cultivation can be in own land or leased in land • If the household cultivates only those crops that grow throughout the year (e.g., sugarcane), record [Yes] • It also includes preparing for Kharif planting • If the household only sold agricultural produce between April and now, record [Yes] *[Programmer: IF (OG2 = 5) GOTO OG11]*	1. Yes 5. No
OG3.	Do you usually hire labourers for agricultural work (e.g., sowing, harvesting) **during April and May**?	1. No, Never 2. Yes, Sometimes 3. Yes, Most of the time
OG4.	**In the months of April and May this year**, did you hire labourers for agricultural work? • If yes, probe to find out whether it was as per the need or not. *[Programmer: IF (OG4 = 1) GOTO OG6]*	1. Yes, as per the need 2. Yes, but less than the need 3. No
OG5.	What was the *main* reason for not hiring/ reduced hiring of labour **in the months of April and May**?	1. There was no need 2. Labour shortage 3. Managed the work with the help of household members 4. Financial constraints 5. Fear of Coronavirus infection 6. Other

OG6.	**In the months of April and May,** did you find it difficult to sell your produce in the market/*Mandi* or to a private buyer? • Consider transport and selling related difficulties *[Programmer: IF (OG6 = 4) GOTO OG9]*	1. No difficulty 2. Some difficulty 3. Lots of difficulty 4. Did not try to sell the produce
OG7.	**Compared to April and May,** do you think that transportation situation and the selling of agricultural produce has improved **now**?	1. Same as before 2. Worse than before 3. Better than before
OG8.	Was the selling price of your agricultural produce affected **in the months of April and May**? • Usual is the scenario before the lockdown	1. Got a lower price than usual 2. Got a higher price than usual 3. Got the usual price 4. Could not sell the produce
OG9.	Are you facing any difficulties in obtaining inputs in preparation for Kharif crops such as seeds, fertilizers, equipment or labour **now**? • Do not consider increased price of inputs as a difficulty *[Programmer: IF (OG9=2 OR 3) GOTO OG44]*	1. Yes 2. No 3. Have not started preparation for Kharif crops
OG10.	What type of inputs were difficult to obtain? • Read out the responses one by one • Record all that applies *[Programmer: GOTO OG44]*	1. Seeds 2. Fertilizers 3. Pesticides 4. Equipment 5. Labour 6. Other
OG11.	What is the main reason that your household was not engaged in agricultural activities **between April and now**?	1. Usually don't cultivate in this season 2. Because of the Coronavirus and the lockdown 3. Other

GOTO OG44

4b. Non-farm business

If there is more than one business in the household, ask about the business having the maximum income before the lockdown.

Sl.No.	Questions	Response options
OG12.	Do you usually hire people for operating your business? *[Programmer: IF (OG12 = 1) GOTO OG16]*	1. No, Never 2. Yes, Sometimes 3. Yes, Most of the time
OG13.	**During the months of April and May,** did you retain all your employees for this business?	1. Yes, all of them 2. No, only some of them 3. None

	• If the number of working days were reduced but all the employees were retained, then code [1] *[Programmer: IF (OG13 = 1) GOTO OG15]*	
OG14.	What is the *main* reason for not retaining your employees?	1. Business was declining/closed 2. Employees did not want to continue 3. Managed the work with the help of household members 4. Financial constraints 5. Fear of Coronavirus infection 6. Other
OG15.	Were you able to pay your employees **during April and May**?	1. Yes, full salary to all of them 2. Yes, some of them/ partial salary 3. No, couldn't pay any of them
OG16.	To what extent was your business affected **during April and May**? • If activities were suspended in the initial period (e.g., in April) and then restarted later (e.g., in May), record [3] • If activities were suspended towards the end (e.g., in May) and did not restart, record [2] *[Programmer: IF (OG16=1 OR 2) GOTO OG19]*	1. Closed down permanently 2. Closed down/ Suspended all activities temporarily 3. Curtailed activities to a large extent 4. Not affected (same as before lockdown) 5. Expanded the level of activities
OG17.	**During the months of April and May**, to what extent did you face difficulties in procuring inputs for your business? • Consider supply issues leading to inadequate stock or unavailability of raw materials • Do not consider worker related issues	1. Very much 2. Somewhat 3. Not at all
OG18.	**During the months of April and May**, to what extent did you experience lower demand for your product(s)? *[Programmer: GOTO OG21]*	1. Demand was very low 2. Somewhat low 3. Not at all low
OG19.	Have you restarted your closed/ suspended business or opened a new business **now**? *[Programmer: Ask this question IF (OG16=1 OR 2)]* *[Programmer: IF (OG19 = 1 OR 2) GOTO OG21]* *[Programmer: IF (OG19=3 & OG16=1) GOTO OG21]*	1. Yes, restarted closed/ suspended business 2. Yes, started new business 3. No
OG20.	Why have you not restarted your closed or suspended business? • Record the main reason • Do not read out responses	1. Raw materials / supplies not available 2. No demand for the product 3. Workers not available 4. Not enough money to restart 5. No permission to open yet

	[Programmer: Ask this question only IF (OG16=2 & OG19=3)]	6. Fear of Coronavirus infection 7. Other
OG21.	**Compared to the months of April and May**, do you think the overall business situation has improved **now**? • Consider both demand and supply aspects of the business	1. Same as before 2. Worse than before 3. Better than before

GOTO OG44

4c. Salaried work

If there is more than one salaried worker in the household, ask about the highest earner among salaried workers before lockdown

Sl.No.	Questions	Response options
OG22.	How many members in your household have salaried jobs? Also include the members who had a salaried job before the lockdown, but does not have now.	1. One 2. Two 3. More than two
OG23.	Who is the employer of the salaried worker in your household? • Probe whether government or private	1. Government/ Public sector undertaking 2. Private firm/ company 3. Private employer running own business 4. Hired by household for domestic work
OG24.	**Before the lockdown**, how many employees approximately worked at the office/ worksite of the salaried worker? • Record [1], if there is no other employee (e.g., domestic worker hired by a private employer)	1. 1 2. 2-9 3. 10-19 4. 20-49 5. 50 and above 50 Don't Know
OG25.	Did the salaried worker in your household continue to work **during April and May**? • If did not work but got paid, record [2] • If worked part of the time and got relieved, record [5] [Programmer: IF (OG25 = 5) GOTO OG26 and then GOTO OG31]	1. Yes, at the physical office/ worksite 2. Yes, worked from home 3. Yes, worked for part of the time at home or at the office/ worksite 4. No, did not work 5. No, was relieved
OG26.	Did the salaried worker in your household receive salary **for the months of April and May**? • If received salary for one month only, record [2]	1. Yes, full salary for both months 2. Yes, partial salary 3. Not paid yet but expects to receive full or partial salary 4. No salary received at all for both April and May

OG27.	Is the salaried worker in your household going to the office/ worksite **now**? *[Programmer: IF (OG27 = 5) GOTO OG31/OG33/OG44]*	1. Yes 5. No
OG28.	Approximately, how many employees are coming to the office/ worksite **now, on a usual day**?	1. 80% or more employees 2. More than 50%, but less than 80% 3. 30%-50% 4. Less than 30% employees 30% Don't Know
OG29.	How does the salaried worker in your household primarily commute to the office/ worksite **now**?	1. Stays at the worksite 2. Walks 3. Uses own bicycle/ motorcycle/ car 4. Commutes by hired vehicle (auto/ car/ motorcycle) 5. Uses public transport like bus, train, metro 6. Office vehicle
OG30.	What kind of difficulties does the salaried worker face while commuting to the office/ worksite? • Compare with the situation before lockdown • DO NOT read out the responses • Check all that the respondent mentions *[Programmer: IF 5 is selected, no other options can be selected]*	1. Difficult to get transportation 2. Takes more time to commute 3. Has to spend more money to commute 4. Difficult to maintain social distance 5. Do not face any difficulties 6. Other
OG31.	Has he or she found another salaried work or started own business **now**? *[Programmer: Ask only IF (OG25 = 3 OR 4 OR 5)]* *[Programmer: IF (OG31 = 4) GOTO OG33/OG44]*	1. Started working full time in the previous job 2. Started new salaried job 3. Started own business 4. No
OG32.	Does he or she get the same salary/income as in the previous salaried job?	1. Same as before 2. Lower than before 3. Higher than before
OG33.	Did *any other* salaried worker in your household lose his/her job **during the lockdown**? • Do not consider the primary salaried worker about whom we have already asked *[Programmer: Ask this question only if OG22 = 2 OR 3]*	1. Yes 5. No

GOTO OG44

4d. Casual wage work

If there is more than one casual wage labourer in the household, ask about the highest earner among casual wage labourers before lockdown

Sl.No.	Questions	Response options
OG34.	How many members in your household work as casual wage labourers? Also include the members who used to work as a casual wage worker before the lockdown, but does not do so now. • Casual wage labourers include both agricultural and non-agricultural workers	1. One 2. Two 3. More than two
OG35.	What type of work does the casual wage labourer in your household usually do? • Consider primary earner only • Record [3] for piece rate work	1. Agricultural work 2. Construction work 3. Other
OG36.	Did the casual wage labourer in your household find work **during the months of April and May**? [Programmer: IF (OG36 = 3) THEN GOTO OG38]	1. For almost all days 2. For some days 3. No work at all
OG37.	Did the daily wage rate for this work decrease, increase or remain unaffected **during the months of April and May**?	1. Same as before 2. Decreased 3. Increased
OG38.	Is the casual wage labourer in your household getting work **now**? [Programmer: IF (OG38 = 3 OR 4 OR 5) GOTO OG44]	1. Yes 2. Yes, but with difficulty 3. No, the casual work situation hasn't improved yet 4. No, but started a petty business/took up a salaried work 5. Currently not looking for work
OG39.	How does the casual wage labourer in your household primarily commute to work **now**?	1. Stays at the worksite 2. Walks 3. Own bicycle/ motorcycle 4. Hired vehicle (tempo/ auto/ lorry) 5. Public transport like bus, train, metro 6. Employer provided vehicle
OG40.	What challenges does the casual wage labourer face while commuting to the worksite? • Compare with the situation before lockdown • DO NOT read out the responses • Check all that the respondent mentions [Programmer: IF 5 is selected, no other options can be selected]	1. Difficult to get transportation 2. Takes more time to commute 3. Has to spend more money to commute 4. Difficult to maintain social distance 5. No challenges faced 6. Other

GOTO OG44

4e. Rent, remittances, and pension

Sl.No.	Questions	Response options
OG41.	Did you receive rents **for the months of April and May**? • Consider rent for leased out agricultural land and for other properties	1. Full rent 2. Partial rent 3. No rent 4. Do not have property to rent
OG42.	Did you or members of your household receive monthly pension **for the months of April and May**?	1. Full pension 2. Partial pension 3. No pension 4. No one is a pensioner in the household
OG43.	**In the months of April and May**, has the receipt of remittances by your household been affected? • If the remittance is usually not received in the months of April and May, record [1]	1. Received the same amount as before 2. Received lower amount than before 3. Received higher amount than before 4. Do not receive any remittance

4f. Main challenge in returning to work or business

Sl.No.	Questions	Response options
OG44.	Now that the lockdown has been relaxed, and you and your family members may be able to return to work or your business, what is the *main challenge* you are facing? • DO NOT read out the responses [Programmer: Ask all respondents]	1. Hard to get work 2. Customers are not buying 3. Hard to commute to work/ business 4. Wages/ salaries have been reduced 5. Worried about Coronavirus infection to self and infecting family 6. Employer is worried about Coronavirus infection and has not opened office/ worksite 7. Not facing any challenge 8. Other

Section 5. Welfare measures

Now I would like to ask a few questions about benefits received under the Government's welfare measures and other relief work.

Sl.No.	Questions	Response options
WM1.	Does your household have a ration card?	1. Yes 5. No
WM2.	**In the month of May**, did you receive any additional or free ration from the PDS due to Coronavirus? • If the additional ration was delivered by the government at home, record YES [Programmer: IF (WM2 = 5) GOTO WM5]	1. Yes 5. No

WM3.	**In the month of May**, how much additional ration did you receive? • Read out the responses one by one • Record all that applies • Record quantity in Kg	a. Rice b. Wheat/ flour c. Pulses, Chana
WM4.	Which document did you show to get the additional ration? • Probe about what the household needed to show at the PDS shop *[Programmer: IF (WM1=5 and WM2=1) ask this question]* *[Programmer: IF 5 is selected no other option can be selected]*	1. Aadhaar card 2. MGNREGA card 3. Shramik card 4. e-coupon 5. Nothing 6. Other
WM5.	Why did you not get the additional ration? • If tried to apply for e-coupon or token but could not get it, code [5] *[Programmer: IF (WM2=5) ask this question]*	1. Did not need it 2. Shop was closed/hard to get to 3. Long queue 4. No supplies 5. Did not have documentation 6. Did not go because of fear of coronavirus 7. Other
WM6.	**In the months of April and May**, did you or anyone else in your household receive additional cash in the bank account from the Government because of Coronavirus outbreak? • Do not include regular government benefits • If some cash transfers are made in advance that should be considered as additional cash • Consider amount received (besides subsidy) in bank account for LPG cylinder from Ujjwala Yojana *[Programmer: IF (WM6 = 5 OR DK) GOTO WM8]*	1. Yes 5. No Don't Know

WM7.	How much additional cash did your household receive through various schemes? • Read out the schemes one by one • Record all the schemes that apply • For each scheme, record amount of additional cash received separately for April and May • If received additional cash, but doesn't know the scheme, record amount in the last row

No.	Scheme	April	May
1.	PM Ujjwala Yojana		
2.	PM KISAN		
3.	Jan Dhan Yojana		
4.	Cash transfers for pensioners,		

			divyang and widows		
	• If cash received in lieu of mid-day meal, record amount in the last row	5.	MGNREGA/ Shramik card		
		6.	Any other scheme		
WM8.	**In the month of May**, did you find work using MGNREGA job card or Shramik card?	1. Yes 5. No			
WM9.	**In the month of May,** did your child receive mid-day meal or grains from the school? • Do not consider dry food (e.g., biscuits) distributed from Anganwadi Centres	1. Yes, cooked meal 2. Yes, grains 3. No, didn't receive anything 4. NA, all children are in private school 5. NA, no child/ child too young/ no child below class 8			
WM10.	**In the month of May**, did you receive ration or any type of help in cash or kind from any non-government or charitable organization or individual? • If YES, probe about the type of relief received • DO NOT read out the responses • Check all that the respondent mentions *[Programmer: IF 6 is selected no other options can be selected]*	1. Ration 2. Cooked food 3. Sanitizers, face masks 4. Medicine 5. Cash 6. Did not receive anything 7. Other			

Section 6. Demographic characteristics of the respondent

Sl.No.	Questions	Response options
DE1.	Select the Sex of the respondent	1. Male 5. Female
DE2.	How many standards/ years of education have you completed?	Numbers
DE3.	What is your primary occupation?	1. Cultivation 2. Allied agriculture 3. Agricultural wage labour 4. Non-agricultural wage labour 5. Petty shop/Small business 6. Organized Trade/Business 7. Salaried employee 8. Other professional work such as Doctor, Lawyer, Chattered accountant 9. Retired 10. Household work/Housewife 11. Student 12. Looking for work/Unemployed

		13. Too young/ too old to work
		14. Unfit to work
		15. Other

Thank you very much for talking to me and sharing your experience of coping with the Coronavirus pandemic and the extended lockdown.

Section 7. Interviewer Observation (DO NOT ASK the respondent)

Sl.No.	Questions	Response options
IO1.	Did you have any difficulty at the beginning in convincing the respondent to participate in the survey?	1. No difficulty 2. Some difficulty 3. A lot of difficulty
IO2.	Was the respondent upset about being called repeatedly?	1. Not upset at all 2. A bit upset 3. Very upset
IO3.	Was there a switch of adult respondents during the interview? • Do not consider switches where a child below 18 years handed over the phone to an adult	1. Yes, male adult gave it to another male 2. Yes, male adult gave it to another female 3. Yes, female adult gave it to another male 4. Yes, female adult gave it to another female 5. No switch happened
IO4.	Did the respondent have any difficulty in understanding the questions? *[Programmer: IF (IO4 = 1) GOTO IO6]*	1. No difficulty 2. Some difficulty 3. A lot of difficulty
IO5.	In answering which sections did the respondent face difficulty? • Check all that applies	1. Social distancing 2. Economic Impact of Coronavirus on household 3. Impact on occupational groups: Cultivation 4. Impact on occupational groups: Business 5. Impact on occupational groups: Salaried work 6. Impact on occupational groups: Casual wage work 7. Main occupation/ Main challenge in returning to work or business 8. Welfare measure 9. Demographic characteristics of the respondent
IO6.	What is your assessment of the reliability of this response?	1. Good 2. Somewhat good 3. Poor