MicroSave - and its Role in NCAER

Date: 21st November 2016
Our Inspiration ... Our Ultimate Clients

• A world in which all people have access to high-quality, affordable, market-led financial services and other support they need.
**MicroSave’s ever expanding footprint in G2P**

**MicroSave’s Expertise**
- Rapid assessments
- Process re-engineering
- Implementation support
- Programme landscaping
- Programme conceptualisation

**Policy/programme design**
- MoFNG – Readiness assessment
  Communication strategy during PAHAL, Grievance redress mechanism
- NCAER – DBT readiness index
- MoCAFPD – DBT pilot assessment and FPS automation assessment
- MoPNG – UJJWALA assessment
- PMO – Mudra assessment

**Operational support**
- DFS – PMJDY assessments of agent readiness & customer awareness and Assessment of PMSBY & PMJJBY
- Govt. of Bihar – Pilot of DBT and FPS automation
- Govt. of Bihar/Jharkhand – Development of model districts to facilitate MNREGA payments

**Front-end assessment**
- UIDAI – Process monitoring in demonstration districts
- MoRD – District readiness assessment of ten districts

**2013**
- Govt. of Bihar – Pilot of DBT and FPS automation

**2014**
- MoPNG – UJJWALA assessment
- DFS – PMJDY assessments of agent readiness & customer awareness and Assessment of PMSBY & PMJJBY

**2015**
- MoCAFPD – DBT pilot assessment and FPS automation assessment
- MoFNG – Readiness assessment
  Communication strategy during PAHAL, Grievance redress mechanism

**2016**
- CEA/NITI – DBT Fertiliser pilots
- PMO – Mudra assessment

**MicroSave**
- Rapid assessments
- Process re-engineering
- Implementation support
- Programme landscaping
- Programme conceptualisation
DBT Readiness Assessment

**MicroSave’s Role in partnership with NCAER**
- Development of research tools
- Conduct regular assessment studies on DBT preparedness on quarterly basis
- Refine the index at regular interval (Quarterly and Annual)

### Objectives
- Measuring DBT readiness among all states and UTs in a given year and categorising states, potentially in performance bands
- Measuring an individual state’s own DBT readiness over time

### Methodology
- All states and UTs - annually and quarterly with NCAER over the next 3 years starting from 2016 to 2018
- Combination of primary and secondary data available or made available by state/UT governments

### Deliverables
- States/UTs ranking relatively using the annual surveys
- Quarterly rankings based on an absolute index for the state/UT, which will help track state/UTs progress against itself over time
Contd.

- Project commenced with questionnaire preparation in the month of April’2016
- As there was no literature available on DBT, questionnaire preparation took longer than expected
- Questionnaire was finalised by Mid of August’2016
- Post that we started contacting all 36 states/UTs
- Till now we have interacted personally 33 states
- We could collect data from 12 states till date though from some it is partial
- Major challenge is level of understanding in the states
- NCAER will come out with report in the month of December
- Index will be updated every quarter and one full report for each of the year 2017 and 2018
- Going forward, it will be important to handhold states through the process of DBT implementation-- specially at the front end processes.